

**BEK Communications Cooperative**  
**Job Announcement**  
**Network Service Technician**

We are currently seeking qualified candidates for the position of Network Service Technician (NST) reporting from our Buffalo Central Office Post. The candidate who fills this position must reside within 30 minutes of Buffalo, ND and will be granted 6 months from the date of acceptance to relocate if required.

Network Service Technician provides telecommunications, data, and IPTV services to customers by constructing maintaining, operating and servicing, telephone lines, instruments and related equipment. Conducts tests and inspections of products, service, or processes to evaluate quality or performance.

Computer skills are required along with experience in personal computer hardware and software maintenance and emphasis on internet applications. Ability to perform tasks such as installation, configuration, diagnosing, preventative maintenance and networking of telecommunications services in both business and residential environments.

Minimum education/experience required for the position is: knowledge and skills usually acquired through two years technical training or four years experience. Experience and knowledge in residential networks and entertainment technologies are desired. A+ certification is a plus.

Qualified applicants must be able to troubleshoot and resolve technical issues in a prompt, helpful and friendly manner. They must possess outstanding problem solving, communications and technical skills, along with a strong work ethic. Excellent customer service and communication skills, attention to detail and willingness to be trained on other systems within the company, as well as within the industry, are vital qualities. Ability to work on call and evenings and weekends as needed. Proficiency with computers and basic networking experience is required. Technician must be a self starter and motivated to learn quickly. Ability to operate hand tools and perform professional cabling installations is key.

Responsibilities are varied, including installation, repair and maintenance of FTTH and copper based facilities; programming, and troubleshooting of our IPTV system, high speed data networks, and data products. Install, maintain, repair of customer equipment and IP services. The employee will also promote the sale of products and features and educate customers on the use of equipment. Applicant may be asked to fill extended stay duties away from reporting post when required. Performs all other duties assigned by Supervisor.

Applicants can apply by submitting their resume to BEK Communications, PO Box 230, Steele, ND 58482 or by email to [brendaw@bektel.coop](mailto:brendaw@bektel.coop) by March 29<sup>th</sup> 2019.